

Service Dogs Welcome

Hosting Guests with Working Animals



Cultural Access Collaborative

We believe arts and culture are for everyone. Our mission is to empower Illinois' cultural spaces to become more accessible to visitors with disabilities.

4 Pillars:

- Professional Development
- Accessible Equipment Loans
- Access Calendar
- Network

Today's Moderators



Carly Englander



Zhen Heinemann

Today's Guest Panelists



Kelley Frake



Pamela Berman

Definitions

- **Service Animals** - A service animal is an animal that is individually trained to perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability
- **Emotional Support Animals** - Emotional support animals provide companionship, relieve loneliness, and sometimes help with depression, anxiety, and certain phobias, but do not have special training to perform tasks that assist people with disabilities.

Laws

According Title II and Title III of the ADA, in situations where it is not obvious that an animal is a service animal, only two questions are allowed to be asked:

1. Is the animal a service animal required because of a disability?
 2. What work or task has the animal been trained to perform?
- The handler of the service animal does not need to disclose any information about their disability
 - A facility or business is not allowed to ask for documentation or to demand a demonstration of the tasks the service animal can perform

Policies

- Generally, businesses and non-profits that are open to the public as well as state/local governments must allow service animals to go most places where the public can go. This is true even if they have a “no pets” policy.

Resources

We found a lot of this info out on:

Service Animals | ADA.gov

[ada.gov/topics/service-animals](https://www.ada.gov/topics/service-animals)

You can also check local guidelines...



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RESOURCES

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