

# Service Animals Welcome – Resources

## Great Lakes ADA:

Website: <https://www.adagreatlakes.org/>

Phone: (800) 949-4232

## Examples of Service Animal Policies:

### Museum of Contemporary Art, Chicago

Excerpt from service animal policy found on Accessibility page,  
<https://visit.mcachicago.org/visit/accessibility/>

“Service animals are welcome inside the MCA. Pets that are not registered as service animals, including emotional support animals, are not allowed inside the MCA.

The Americans with Disabilities Act (ADA) defines service animals as “any animal individually trained to do work or perform tasks for the benefit of an individual with a disability, including, but not limited to, guiding individuals with impaired vision, alerting individuals who are deaf or hard of hearing to intruders or sounds, providing minimal protection or rescue work, pulling a wheelchair, or fetching dropped items.” Service animals must be on a leash and under their master’s control at all times. Emotional support animals do not qualify as service animals under the ADA and are not allowed inside the MCA.”

### Adrienne Arsht Center, Miami

Excerpt from service animal policy found on Accessibility page,  
<https://www.arshtcenter.org/about-us/accessibility/>

“Service animals as defined by the American with Disabilities Act are permitted into the theaters and must be under the control of its handler at all times. A service animal must sit under the guest’s seat or at his/her feet. Service animals are not permitted to sit in the aisle or on seats. A guest whose service animal poses a threat to the safety of other Adrienne Arsht Center guests and/or staff may be asked to escort the animal off the premises.”